

Contract and Information on the Issuing of KÄRNTEN CARDS for the 2019 Season

concluded between

**"Interessensgemeinschaft Kärnten Card Betriebe" (Kärnten Card Interest Group)
(short IGKC), represented by
Manfred Hautz, Chairman, Trattengasse 32, 9500 Villach**

and **"Reiseveranstalter" (Tour Operator)**

Name of the Tour Operator

Contact person

Email address

Address

Postal code and city

Country

Telephone and fax number

Bank details (IBAN, BIC)

VAT identification number

1. Content

- a) The Kärnten Card is a prepaid card with the following functions: ID card, authorisation, and frequency counting. Through a flat-rate admission fee, the guest has free access to all leisure services offered by the Kärnten Card member companies for a period of one (1) week or two (2) weeks.
- b) The validity of the card is from April 5th to October 27th, 2019.
- c) The Kärnten Card is only valid with a photo ID; checks are possible at any time. Should the card be misused or wrongfully transferred, it will be immediately confiscated. IGKC general terms and conditions apply.

Interessensgemeinschaft Kärnten Card Betriebe

Trattengasse 32, 9500 Villach • Tel: +43 (0)4242/90 525 • Fax: +43 (0)4242/90 526

e-mail: office@kaerntencard.at • Homepage: www.kaerntencard.at

ZVR-Zahl: 229542156 UID ATU 51653009 DVR 4002040

2. Prices and Seasons

The Kärnten Card 2019 will be issued at the following prices (including the VAT):

Official Kärnten Card Retail Prices for 2019 (incl. VAT)*:

Adults				Children (born 2004-2012)			
	Pre-season	High season	Low season		Pre-season	High season	Low season
7 days	€41.00	€47.00	€41.00	7 days	€21.00	€25.00	€21.00
14 days	€53.00	€59.00	€53.00	14 days	€27.00	€29.00	€27.00

Free of charge for children born in 2013 or later and from the third child on.

Groups of 20 or more people receive the 21st Kärnten Card free of charge, groups of 30 or more the 31st and 32nd Kärnten Card. However, max. two (2) free cards can be issued per group.

Seasons:

Pre-season: 05/04/2019 – 09/06/2019

High season: 10/06/2019 – 14/09/2019

Low Season: 15/09/2019 – 27/10/2019

- a) Children born in 2013 or later are exempted from paying the ticket price and do not receive their own card. For the purpose of acceptance point check, you will be issued a pink cardboard card. No data collection is required for this cardboard card.
- b) At the purchase of at least one Kärnten Card for adults (parents or grandparents) and two Kärnten Cards for children (born in 2013), any additional children's Kärnten Card is free of charge.

*The IGKC calculates with a combined tax rate. The combined tax rate for 2019 will be announced by 28th February 2019.

3. Commission

The Tour Operator receives a commission of % on the prices quoted under article 2.

4. Obligations of the Tour Operator

- a) On behalf of the "Interessengemeinschaft Kärnten Card Betriebe", the Tour Operator issues a Kärnten Card for one (1) or two (2) weeks.
- b) The IGKC provides the Tour Operator with A4 forms, after personalisation of which the Kärnten Card will be issued and handed over to the guest. The personalisation takes place by entering the customer's data into the internet platform and printing the data on the place provided on the form. The access data for the online system are made available to the participating company by the IGKC. The A4 forms with the integrated cards look the same for adults and children; a distinction is made only in the system due to the year of birth. The validity of the card begins with the first charging for one or two weeks.

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- c) When being issued the Kärnten Card, the purchaser must receive the following documents:
- * Kärnten Card brochure;
 - * KäCa's holiday album (for each child);
 - * Children's cardboard card (for small children born in 2013 or later).
- d) On customer's request, defective cards must be reissued by the Tour Operator. Lost or stolen cards must be blocked by the Tour Operator (on customer's request); and there is no substitute for lost or stolen cards.
- e) There is no right of return for the cards.
- f) The "Interessengemeinschaft Kärnten Card Betriebe" ensures the provision of A4 forms with integrated Kärnten Cards, promotional materials, and Kärnten Card brochures. Repeat orders of A4 forms with integrated maps as well as promotional materials are possible at any time.
- g) Presentation of the Kärnten Card in summer catalogues or on the internet are allowed, taking into consideration the conditions of use for the activation of the Kärnten Card.
- h) If the retail price of the Kärnten Card is referenced in the presentation of the catalogue, the end-user price must be quoted.
- i) The sale of the Kärnten Card is bound to overnight stays in Carinthia and cannot be pursued separated from stays in Carinthia.

5. Billing / Terms of Payment

- a) The card fees are collected in the name and for the account of the IG; this represents the money of the IG (Interest Group) which is entrusted to the Tour Operator as a trust fund. Any kind of card fees collection by the Tour Operator is prohibited. In fact, the Tour Operator has to keep the card fees in such a way that they can be fully or partially forwarded to or collected by the IG at any time. In the event of insolvency, the Tour Operator has to ensure the assertion of rights of ownership.
- b) The proceeds for the cards sold will be invoiced monthly and for the first time as of 31st of May of the respective year. The proceeds from the cards sold will be collected by the "Interessengemeinschaft Kärnten Card Betriebe" by means of a collection order from the specified account until the 14th day of the following month, according to the cards registered until the end of each month. In the case of chargebacks or not possible collections, expenses and interest on arrears amounting to 8% p.a. for the duration of the payment delay will be invoiced and there is a payment deadline of 14 days net from the invoice date. The "Interessengemeinschaft Kärnten Card Betriebe" reserves the right to change this Contract. The Tour Operator hereby agrees to this payment method.

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6. Validity of the Contract

This Contract begins when both parties have signed it and it is limited to the Kärnten Card 2019 campaign term.

Furthermore, the Contract ends with the dissolution of the project as well as at the opening of bankruptcy proceedings over the assets of the contracting party.

Moreover, both parties have the right to terminate this Contract for a relevant cause. An important reason is in particular if one party violates the services and provisions contained in this Contract.

If the issuing process is not appropriate, the IG reserves the right to deactivate the online access for the Kärnten Card issuing through the Tour Operator already before the end of the Contract period.

Upon cancellation or termination of the contractual relationship, the contracting party's right to the IGKC services as well as the right to any use of the trademark "Kärnten Card" or their mutations ends.

7. Signatures

Manfred Hautz, Chairman
IG Kärnten Card Betriebe

Tour Operator
Signature, stamp, date